

FAQ's

Is it safe to Import?

There is a risk in almost everything we do, from driving to the supermarket to flying to a holiday destination. Import Assist however will minimize the risk of importing or exporting giving you full confidence so that your company can benefit financially without the stress related issues that can occur if you do not have the expertise.

Because of the experience we have in Importing, we prepare for the unexpected, we know of the many little problems that may occur, and can be avoided. Select the “Quality Control” section of this web site to gain an understanding as to how Import Assist minimizes the possibility of making mistakes. So we can guarantee your products arriving safely.

Is my company ready to import /export?

Whether your business is big or small, Import Assist can evaluate your situation and help you determine if you have the capabilities of importing or exporting.

Do I need an import licence?

Most products from China there is no need for a licence. Some products like wine and vehicles do however require special requirements. Import Assist can obtain any requirements needed for your business or company.

I don't have time to Import, it is too difficult?

Importing can be time consuming. Our extensive and highly trained professional product researchers can alleviate you of the time it normally takes to find the right product for you. Import Assist can manage your importing so that you only do a few minutes a day, or week, this means that it becomes really quite easy for you also.